



## 3M Cloud Library FAQ

What about audiobooks?

Currently, 3M does not offer audiobooks, but the good news is that they will in 2014! We'll keep members up to date on any developments on this front and let you know when you can find audiobooks in the 3M Cloud.

Why doesn't the 3M Cloud Library work with Kindles?

The 3M Cloud Library app will work on the Kindle Fire, but it is not compatible with other Kindle e-ink devices. 3M is negotiating with Amazon to grant compatibility for the 3M app, but unfortunately there is no timeline as to when or if Amazon will allow the 3M Cloud Library to be used on devices other than the Kindle Fire.

Is the 3M Cloud Library replacing Overdrive?

Think of the 3M Cloud Library as simply another option for your library to provide e-books to your patrons. Overdrive will continue to be offered as long as libraries choose to use it. Currently there are advantages and disadvantages with both platforms and it will be up to each library to decide which service will best serve their patrons.

What is the loan period for a 3M e-book? How many books can a patron checkout at one time?

The advisory committee has determined that the max lending period for 3M e-books is 14 days. Patrons may return items early by checking them in via the 3M app or via the OPAC. The advisory committee has also determined that patrons may check out 3 titles at one time and may also place holds on 3 titles at one time.

Currently, there are over 3000 titles in the 3M Opening Day Collection, will the collection continue to grow and what types of materials will it feature?

The eRead Illinois Project Team is dedicated to creating a diverse and well-rounded collection. As member libraries sign-up to participate and are assigned shopping carts, the collection will continue to grow quite quickly. You'll find Adult Fiction and Non-fiction, YA Fiction and Non-fiction, and Juvenile Fiction and Non-Fiction titles.



How many patrons can check out a 3M e-book at one time?

Just like with print books, 3M e-books are one use per title. However, the eRead Illinois project team will be monitoring holds and will purchase multiple copies of popular titles when necessary.

If my library chooses not to sign-up to participate in the 3M Cloud Library, will my patrons still see the 3M e-books in the OPAC?

After the "try before you buy" period (December 31, 2013), libraries that have not signed up to participate will lose access to the 3M Cloud Library shared collection. This means that 3M titles will no longer show in your individual OPAC. If your library chooses to sign-up at a later date (for a pro-rated amount), we will simply turn access to the 3M Cloud shared collection back on for your library.

If I have a patron that has a blocked account, do they still have access to the 3M Cloud shared collection?

If you have a patron with a blocked account in Polaris due to whatever reason, that patron will be unable to check out 3M e-books, just as they are unable to check out print materials.